



930 BAILEY AVE. BUFFALO, NY 14206 (585) 328-8000 FAX (716) 825-0319

TERMS AND CONDITIONS

MINIMUM ORDER- Currently our minimum order for delivery is \$150.00
| (Redistribution \$350.00)

CREDIT TERMS- Accounts with completed, signed and approved credit application will have payment terms. Full credit inquiries take 3-5 business days. All orders without approved credit will be C.O.D. only. Any C.O.D. orders without payment will not be delivered. Items will be returned to our warehouse, and will not be redelivered until the following scheduled delivery day.

INVOICES- You are invoiced upon delivery. All past due invoices are subject to 1.5% monthly service charge.

SHIPPING POLICY- Orders will be sent on regularly scheduled delivery days. All deliveries are subject to our standard nominal fuel charge.

ORDERING INFORMATION- Please use the item codes provided in this catalog to help reduce ordering errors.

PICK UP POLICY- Merchandise is always available to our customers to pick up at our location (930 Bailey Ave. Buffalo, NY). All items are to be checked at time of pick up. Any discrepancies should be addressed at that time. Large orders should be called in the prior day, if possible.

MERCHANDISE RETURNS- A driver pickup authorization (DPA) is required from our customer service department prior to return. Please provide invoice number when calling if applicable. Products must be in sellable condition and original carton. No credit will be given on any merchandise damaged. A restocking charge of 15% will be assessed on all returns that are over 30 days. We reserve the right to refuse any merchandise past 30 days. All returns on special order items are non-returnable or subject to a restocking fee as per manufacturer terms and conditions.

DAMAGED MERCHANDISE- Damaged merchandise must be noted at time of delivery to our customer service department.

PRICING- We strive to keep our prices as competitive as possible however pricing is subject to change without notice due to vulnerable conditions. Please verify pricing when placing orders. All invoice discrepancies must be reported within five (5) days of receipt of invoice.

NEW CUSTOMERS- Opening orders will be delivered on scheduled delivery day after receipt of a completed new account data form, our credit application and tax exemption certificate, if applicable. Our fax number is (716) 825-0319. Be aware that a tax exemption certificate does not exempt all products purchased. Please refer to your state's department of tax for further information.

WARRANTY- As seller, we provide no warranty for goods sold, except as made by the manufacturer. Seller shall not be liable for any consequential damages arising out of the use or non-use of the goods sold.